

## Ancillary Services



Quality



Compliance



Savings

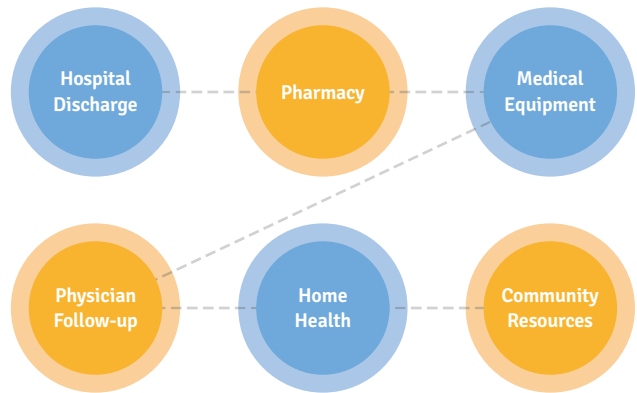
### Enhance Quality, Compliance and Savings

Our ancillary care management services engage and support your members throughout the continuum of care. When paired with our core solutions, these services help your plan enhance quality, achieve compliance and increase cost savings.



### Transitions in Care

Readmissions can often be avoided when members transition between levels of care. We expertly facilitate safe and efficient discharges from medical and behavioral health facilities, preventing disruptive and costly setbacks. Continuous patient monitoring catches adverse events early, addresses member barriers to compliance and improves quality metrics for patient follow-up visits. To minimize the risk of medical complications or readmissions, we may refer members to case management. All of this works to keep members on track and eliminate gaps in care.



**Health Integrated efficiently facilitates pre- and post-discharge care, keeping members on track to recovery.**



## Disease Management

More than 130 million Americans are afflicted with chronic illness, however, when members are managed early enough in the disease process, better outcomes are possible. Our NCQA-certified disease management programs include tailored interventions and communications that educate members and improve their self-care. When combined with our unique integrated model, our programs improve quality of life and help mitigate costly effects of disease.



### Our programs address:

- ▶ Asthma
- ▶ Chronic Obstructive Pulmonary Disease
- ▶ Congestive Heart Failure
- ▶ Coronary Artery Disease
- ▶ Diabetes



## Crisis Line

With 24/7/365 coverage, we avert unnecessary hospitalizations and address the unique safety issues associated with behavioral health. Our crisis line clinicians skillfully and compassionately help members under severe stress, assessing member emotional and mental states, coping skills and the presence of danger to self or others. When additional support is required, clinicians can instantly dispatch emergency medical services to any place in the country.



## Health Appraisal

Most health plans manage multiple lines of business and require a health appraisal tool that is flexible enough for different plan designs and regulatory requirements. Our adaptable NCQA-compliant tool is interchangeable between plans and collects valuable demographic data while gauging health history for potential risk. To increase engagement rates, we customize outreach to your unique population and produce personalized summaries with suggestions for reducing risk.



## Contact Us

Learn more about how our ancillary services can benefit your health plan and its members.

**877-267-7577**

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[healthintegrated.com](http://healthintegrated.com)

### **About Health Integrated®**

*Health Integrated leads the industry with Precision Empowered Care Management™, enabling health plans to precisely manage their most vulnerable members. By combining actionable big data with a proven biopsychosocial model, we address the physical, psychological and social drivers that impact member health and satisfaction. As a result, plans enhance quality, achieve compliance and strengthen their financial performance, while empowering members to achieve better outcomes.*